# FORTH PRIVACY POLICY

Forth Mobility Fund ("Forth" or "We") respects your privacy and is committed to protecting it through our compliance with this Privacy Policy (this "Policy").

This Policy describes the types of information we may collect from you or that you may provide when you visit the website <a href="www.evalcertification.org">www.evalcertification.org</a> (our "Website") and our practices for collecting, using, maintaining, protecting, and disclosing that information.

This policy applies to information we collect:

- On our Website.
- In email, text, and other electronic messages between you and our Website.
- When you interact with our advertising and applications on third-party websites and services.

It does not apply to information collected by:

- Us offline or through any other means, including on any other website
  operated by Forth or any third party including our affiliates and partners
  (such as information we collect through the <a href="Charge@Work">Charge@Work</a> program and
  website); or
- Any third party (including our affiliates and partners), including through any
  application or content that may link to or be accessible from or through our
  Website (such as for example, the data a third party may collect when you
  click on a hyperlink on our Website if that hyperlink takes you to a thirdparty website).

Please read this Policy carefully to understand our policies and practices regarding your information and how we will treat it. If you do not agree with our policies and practices, your choice is not to use our Website. By accessing or using our Website, you agree to this Policy. This Policy may change from time to time (see <a href="Changes to Our Privacy Policy">Changes to Our Privacy Policy</a>). Your continued use of our Website after we make changes is deemed to be acceptance of those changes, so please check this Policy periodically for updates.

## Children Under the Age of 18

Our Website is not intended for children under 18 years of age. No one under age 18 is permitted to provide any information to or on our Website. We do not knowingly collect personal information from children under 18. If you are under 18, do not use or provide any information on this Website. Do not, through any of its

features, register on the Website, make any purchases through our Website, use any of the interactive or public comment features of our Website, or provide any information about yourself to us, including your name, address, telephone number, email address, or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 18, we will delete that information. If you believe we might have any information from or about a child under 18, please contact us at <a href="eval@forthmobility.org">eval@forthmobility.org</a>.

#### <u>Information We Collect & and How We Collect It</u>

We collect information from and about users of our Website:

- Directly from you when you provide it to us.
- Automatically from you when you use our Services, such as, for example, your device's operating system and other usage details (see *Automatic Information Collection*).
- From third parties, for example, our business partners and affiliates who may advertise or link to our Website.

#### This information includes:

- Information that you provide by filling in forms on or through our Website or contacting us through our Website. This includes information provided at the time of registering with or logging in to our Website, making a purchase on our Website, or requesting further information or services. We may also ask you for information when you report a problem with our Website.
- Records and copies of your correspondence (including email addresses and phone numbers), if you contact us.
- Your responses to surveys that we might ask you to complete for research purposes.
- Details of your transactions with us that you carry out on or through our Website, and the fulfillment of your orders. You will be required to provide financial information before placing an order.

### Information We Collect Through Automatic Data Collection Technologies

As you navigate through and interact with our Website, we may use automatic data collection technologies to collect certain information about your equipment, browsing actions, and patterns, including:

• Details of your visits to our Website, including traffic data, location data, logs, and other communication data and the resources that you access and use on our Website.

• Information about your computer and internet connection, including your Internet Protocol ("**IP**"), operating system, and browser type.

The information we collect automatically may include personal information, or we may maintain it or associate it with personal information we collect in other ways or receive from third parties. The information we collect helps us to improve our Website and to deliver a better and more personalized service, including by enabling us to:

- Estimate our audience size and usage patterns.
- Store information about your preferences, allowing us to customize our Website according to your individual interests.
- Recognize you when you return to our Website.

The technologies we use for this automatic data collection may include:

- Cookies (or browser cookies). A cookie is a small file placed on the hard drive of your computer. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access certain parts of our Website. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Website.
- Click Tracking. Click tracking is an analytical feature that measures and reports where users click or tap on our Website. Every time you click on our Website, we record the event and log your user session for future analysis. We use this information only to improve our services. Click tracking only collects the IP address assigned to you on the date when you visit our Services, rather than your name or other identifying information.
- Analytics. We collect analytics information from our web services provider and various third-party service providers. We only use the information we get from analytics to improve our Website. For example, we use a tool called "Google Analytics" to collect information about use of our Website. Google Analytics collects information such as how often users visit our Website, what pages they visit when they do so, and what other sites they used prior to coming to our Website. We use the information we get from Google Analytics only to improve our Website. Google Analytics collects only the IP address assigned to you on the date you visit our Website, rather than your name or other identifying information. We do not combine the information collected through the use of Google Analytics with personally identifiable information. Although Google Analytics plants a permanent cookie on your web browser to identify you as a unique user the next time you visit our Website, the cookie cannot be used by anyone but Google. Google's ability to use and share information collected by Google Analytics about your visits to this site is

restricted by Google Analytics' Terms of Use and Google's Privacy Policy. For more information on how to opt-out of Google Analytics, see <u>Choices About</u> How We Use and Disclose Your Information.

#### Third-Party Use of Cookies and Other Tracking Technologies

Some content or applications on our Website are served by third-parties, including content providers, and application providers. For example, one of our data partners, Cadeo Group, LLC, provides our Website with list of minority and womenowned businesses. These third parties may use cookies alone or in conjunction with web beacons or other tracking technologies to collect information about you when you use our Website. The information they collect may be associated with your personal information or they may collect information, including personal information, about your online activities over time and across different websites and other online services. They may use this information to provide you with interest-based (behavioral) advertising or other targeted content.

We do not control these third parties' tracking technologies or how they may be used. If you have any questions about third-party content, you should contact the responsible provider directly. For information about how you can opt out of receiving targeted advertising from many providers, see <a href="Choices About How We Use">Choices About How We Use</a> and Disclose Your Information.

#### **How We Use Your Information**

We use information that we collect about you or that you provide to us, including any personal information:

- To present our Website and its contents to you.
- To provide you with information, products, or services that you request from us.
- To fulfill any other purpose for which you provide it.
- To carry out our obligations and enforce our rights arising from any contracts entered into between you and us, including for billing and collection.
- To notify you about changes to our Website or any products or services we offer or provide though it.
- In any other way we may describe when you provide the information.
- For any other purpose with your consent.
- To allow you to participate in interactive features on our Website.

We may also use your information to contact you about our own and third-parties' goods and services that may be of interest to you. If you do not want us to use your

information in this way, please see <u>Choices About How We Use and Disclose Your</u> Information.

#### **Disclosure of Your Information**

We may disclose aggregated information about our users, and information that does not identify any individual, without restriction.

We may disclose personal information that we collect or you provide as described in this Policy:

- To our affiliates or partners.
- To contractors, service providers, and other third parties we use to support our business, including but not limited to:
  - Our Website creator.
  - o Internet service providers.
  - Hosting service providers.
  - o Domain name service provider.
  - Data analytics providers and Internet cookie data recipients, like Google Analytics.
  - o Government entities.
  - Operation systems and platforms.
  - Transaction processors.
- To our third-party partners to market their products or services to you if you have not opted out of these disclosures. For more information, see <a href="Choices">Choices</a> About How We Use and Disclose Your Information.
- To a successor non-profit organization or entity taking over our operations in the event of a merger, divestiture, restructuring, reorganization, dissolution, or other transfer of some or all our assets, whether as part of a transition, consolidation, or similar proceeding, in which personal information held by us about our Website users is among the assets transferred.
- To fulfill the purpose for which you provide it.
- For any other purpose disclosed by us when you provide the information.
- For another purpose, with your consent.

We may also disclose your personal information:

• To comply with any court order, law, or legal process, including responding to government or regulatory requests.

- To enforce or apply our Terms of Use, which can be found at <a href="https://www.evalcertification.org/legal/EVAL\_TermsOfUse.pdf">https://www.evalcertification.org/legal/EVAL\_TermsOfUse.pdf</a>, and other agreements, including for billing and collection purposes.
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of Forth, our customers, or others.

#### Choices About How We Use and Disclose Your Information

We strive to provide you with choices regarding the personal information you provide to us. We have created mechanisms to provide you with the following control over your information:

- **Tracking Technologies and Advertising**. You can set your browser to refuse all or some browser cookies, or to alert you when cookies are being sent. If you disable or refuse cookies, please note that some parts of our Website may then be inaccessible or not function properly. Other ways to opt-out of specific data collection technologies that we utilize include:
  - Google Analytics. Google has a browser add-on for opting out of Google Analytics which can be found here: <a href="https://tools.google.com/dlpage/gaoptout">https://tools.google.com/dlpage/gaoptout</a>.
- **Promotional Offers from Forth**. If you do not wish to have your email address/contact information used us to promote our own or third parties' products or services, you can opt-out by sending us an email stating your request to <a href="mailto:eval@forthmobility.org">eval@forthmobility.org</a>. If we have sent you a promotional email, you may click unsubscribe in the email or send us a return email asking to be omitted from future email distributions. This opt out does not apply to information provided to us as a result of a purchase, service experience, or other transaction.

We do not control third parties' collection or use of your information to serve interest-based advertising. However, these third parties may provide you with ways to choose not to have your information collected or used in this way. You can opt out of receiving targeted ads from members of the Network Advertising Initiative ("NAI") on the NAI's website at <a href="https://thenai.org/opt-out/">https://thenai.org/opt-out/</a>.

### **Accessing and Correcting Your Information**

You can review and change your personal information by logging into the Website and visiting your account profile page. You may also send us an email at <a href="mailto:eval@forthmobility.org">eval@forthmobility.org</a> to request access to, correct, or delete any personal information that you have provided to us. We cannot delete your personal information except by also deleting your user account. We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

### Your State Privacy Rights

State consumer privacy laws may provide their residents with additional rights regarding our use of their personal information. For example, California, Colorado, Connecticut, Virginia, and Utah each provide their state residents with, among others, rights to access and delete certain personal information, and to receive personal data that they have provided in a structured, commonly used and machine readable format. California, Colorado, Connecticut, and Virginia also provide their state residents with, among others, rights to correct inaccuracies in their personal information, taking into account the information's nature and processing purpose.

To exercise any of your state-specific rights, or to appeal a decision regarding a specific consumer rights request, please send us an email at <a href="eval@forthmobility.org">eval@forthmobility.org</a>. Please know that we do not currently trigger many state-specific privacy rights. We do not sell your personal information, nor do we process it for targeted advertising or profiling.

## **Data Security**

We have implemented measures designed to secure your personal information from accidental loss and from unauthorized access, use, alteration, and disclosure.

The safety and security of your information also depends on you. Where you have a password for access to certain parts of our Website, you are responsible for keeping this password confidential. We ask you not to share your password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we do our best to protect your personal information, we cannot guarantee the security of your personal information transmitted to our Website. Any transmission of personal information is at your own risk. We are not responsible for circumvention of any privacy settings or security measures contained on our Website.

## **Changes to Our Privacy Policy**

It is our policy to post any changes we make to this Policy on this page. If we make material changes to how we treat our users' personal information, we will notify you through a notice on our Website home page. The date this Policy was last revised is identified at the top of the page. You are responsible for periodically visiting our Website and this Policy to check for any changes.

## **Contact Information**

If you have any questions or concerns regarding this Policy, or need to access this Policy in an alternative format due to having a disability, please email us at eval@forthmobility.org.

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